

## Invitation

# ECC-Net The Future of the European Consumer

As the European Commission's network for cross-border consumer complaints, The European Consumer Centre Network is at the forefront of consumer issues on a daily basis. With a new European Parliament and new priorities and alliances being established, the ECC-Net would like to do our part in ensuring that consumer interests continue to be a priority for the next five years. We are therefore pleased to invite you to our event on the Future of the European Consumer.

**6 November 11.00 - 13.00 (registration at 10.45)**  
**Norway House, Rue Archimède 17, 1000 Brussels**

What are the biggest challenges facing European consumers today, and how do we best protect them? Are we properly equipped to protect consumers purchasing their goods and services from outside the EEA? And, how do we strengthen trade across borders whilst also working towards more responsible and sustainable consumption?

Join us as we challenge ourselves on what the future of European consumers can and should look like, and discuss emerging trends and issues with our panel of newly elected MEPs and consumer experts.

## Program

Welcome by **Rolf Einar Fife**, Norway's ambassador to the EU  
Introduction by **European Commission** (TBC)

**Panel** **Marie-Paule Benassi**, Acting Director for Consumers, DG JUST, European Commission  
**Pascal Durand**, Member of the European Parliament, AFCE  
**Monique Goyens**, Director General of BEUC  
**Svenja Hahn**, Member of the European Parliament, IMCO  
**Róża Thun und Hohenstein**, Member of the European Parliament, IMCO (tbc)

**Moderator** **Carole Aubert de Vincelles**, Professor of Private Law, Cergy-Pontoise University

*A networking lunch will be offered after the panel discussion from 12.30 to 13.00.*

## How to register?

Due to the limited availability of seats, early registration is strongly recommended.

**[Please register your attendance here before 30 October](#)**



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the European Union